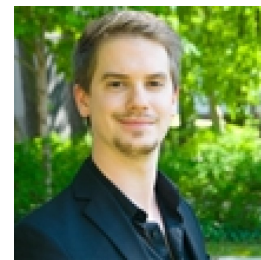


Matthias Döring
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Public Administration, Welfare and Politics
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Employment

Department of Political Science and Public Management

Odense M

1. Jul 2023 → present

Associate Professor

Public Administration, Welfare and Politics

1. Jul 2023 → present

Research outputs

Creating a workforce of fatigued cynics? A randomized controlled trial of implementing an algorithmic decision-making support tool

Döring, M., Mikkelsen, K. S., Madsen, J. K. & Haug, K. B., Mar 2024, In: *Government Information Quarterly*. 41, 1, 13 p., 101911.

A trifold research synthesis on AI-induced service automation

Döring, M. & Hohensinn, L., 8. Feb 2024, *Research Handbook on Public Management and Artificial Intelligence*. Charalabidis, Y., Medaglia, R. & van Noordt, C. (eds.). Edward Elgar Publishing, p. 27–44 (Elgar Handbooks in Public Administration and Management).

It takes (at least) two to tango: Investigating interactional dynamics between clients and caseworkers in public encounters

Döring, M., Drathschmidt, N. & Nielsen, S. P. P., 2024, In: *Public Administration Review*.

Motivational signals in public sector job advertisements and how they relate to attracting and hiring candidates

Vogel, D., Döring, M. & Sievert, M., 23. Dec 2023, In: *Public Management Review*.

Cream-skimming at the frontline: The role of administrative literacy

Döring, M. & Jilke, S., Dec 2023, In: *Public Administration*. 101, 4, p. 1569-1586

It's not merely about the content: How rules are communicated matters to administrative burden

Bækgaard, M., Döring, M. & Thomsen, M. K., 2023, (E-pub ahead of print) In: *Public Administration Review*.

Processing stereotypes: professionalism confirmed or disconfirmed by sector affiliation?

Döring, M. & Willems, J., 2023, In: *International Public Management Journal*. 26, 2, p. 221-239

Mitigating Psychological Costs: The Role of Citizens' Administrative Literacy and Social Capital

Döring, M. & Madsen, J. K., Jul 2022, In: *Public Administration Review*. 82, 4, p. 671-681

'Explain, but make no excuses': service recovery after public service failures

Döring, M., 4. May 2022, In: *Public Management Review*. 24, 5, p. 799-817

Stress-Test Sozialamt: Psychische Belastungen in der Sozialverwaltung

Döring, M. & Drathschmidt, N., 4. Mar 2022, Syddansk Universitet. 41 p.

Thank you for sharing! How knowledge sharing and information availability affect public employees' job satisfaction

Fischer, C. & Döring, M., 3. Jan 2022, In: International Journal of Public Sector Management. 35, 1, p. 76-93

The Sequence of Isomorphism: The Temporal Diffusion Patterns of Quality Management in Higher Education Institutions and Hospitals

Seyfried, M., Döring, M. & Ansmann, M., Jan 2022, In: Administration & Society. 54, 1, p. 87-116

Effektivität von Stellenanzeigen im öffentlichen Sektor

Vogel, D., Döring, M. & Sievert, M., 6. Dec 2021, Universität Hamburg.

How-to bureaucracy: A concept of citizens' administrative literacy

Döring, M., Sept 2021, In: Administration & Society. 53, 8, p. 1155-1177

Understanding Bureaucracy: A Concept and Scale Development of Citizens' Administrative Literacy

Döring, M., 11. Mar 2021, 51 p.

Fallstudie 24: Job Crafting – das Perpetuum mobile der Digitalisierung der öffentlichen Verwaltung?

Marx, A. & Döring, M., 2021, *Praxisfälle Public Management: Ein multidisziplinärer Ansatz mit konzeptionellen Bausteinen*. Ritz, A., Blankart, C. R., Jacobs, C. D., Lienhard, A., Radulescu, D. & Sager, F. (eds.). 978-3-658-31067-7: Springer Gabler, p. 241-249

Thema: Arbeitsplatzveränderungen durch die Digitalisierung – das „Job Crafting“ (Fallstudie 24)

Marx, A. & Döring, M., 2021, *Praxisfälle Public Management: Ein multidisziplinärer Ansatz mit konzeptionellen Bausteinen*. Ritz, A., Blankart, C. R., Jacobs, C. D., Lienhard, A. & Radulescu, D. (eds.). 1 ed. Wiesbaden: Springer Gabler, p. 461–464

Folgen der Digitalisierung auf öffentliche Dienstleistungen

Döring, M. & Löbel, S., 2020, *Handbuch Digitalisierung in Staat und Verwaltung*. Klenk, T., Nullmeier, F. & Wewer, G. (eds.). Springer, p. 623-631

Standardisierter Datenaustausch

Döring, M. & Noack, S., 2020, *Handbuch Digitalisierung in Staat und Verwaltung*. Klenk, T., Nullmeier, F. & Wewer, G. (eds.). Springer, p. 633-643

The Public Encounter - Dynamics of Citizen - State Interactions

Döring, M., 2019, Potsdam: Universität Potsdam. 115 p.

Street-Level Bureaucrats und Intermediäre: Beziehung auf Augenhöhe?

Döring, M. & Löbel, S., Dec 2018, In: dms - Der moderne Staat. 2-2018, p. 347-366

Das Streben nach Qualität – Qualitätssicherung und -management im deutschen Krankenhausesektor

Döring, M., 2015, In: Verwaltung und Management. 21, 1, p. 36-45 10 p.

Open Government -- Der Versuch einer Abgrenzung

Heine, M., Döring, M. & Noack, S., 2013, In: eGovernment-Review. 11, p. 20-21 2 p.

Was Bürger bem(a)erken: Eine Evaluation des Maerkers Brandenburg

Döring, M. & Mucha, S., 2013, In: Verwaltung und Management. 19, 1, p. 45-55 11 p.

Der Einfluss von Verwaltungskultur auf die Verwendung von Performance-Daten: eine quantitative Untersuchung der deutschen kreisfreien Städte
Döring, M., 2012, Potsdam: Leipziger Universitätsverlag, 40 p. (Schriftenreihe für Public und Nonprofit Management; No. 12).

Activities

Administrative Literacy – Developing a Scale to Understand People’s Ability to Engage with Public Services

Matthias Döring (Panel member)
2024

Digitalisering som administrativ byrde

Matthias Döring (Speaker)
10. Nov 2023

International Journal of Public Sector Management (Journal)

Matthias Döring (Member of editorial review board)
Oct 2023

How failed IT projects elicit negative perceptions towards change in the future

Matthias Döring (Panel member)
21. Mar 2023

Effektivität von Stellenanzeigen im öffentlichen Sektor

Matthias Döring (Panel member)
14. Feb 2023

Effektivität von Stellenanzeigen im öffentlichen Sektor

Matthias Döring (Panel member)
17. Oct 2022

Administrative burdens and related perspectives

Matthias Döring (Participant) & Martin Bækgaard (Organizer)
29. Sept 2022

Bringing Back The “Social” In Social Identity Theory: How Teams’ Gender Composition Affects Ratings of Female and Male Leaders

Matthias Döring (Panel member) & Alexander Kroll (Co-author)
10. Jun 2022

VHB WK ÖBWL Nachwuchsworkshop

Matthias Döring (Participant)
8. Mar 2022

How does Algorithmic Decision-Making Support Affect Street-Level Bureaucrats Service Provision?

Matthias Döring (Panel member)
28. Oct 2021

Cream-Skimming at the frontline: The role of administrative literacy

Matthias Döring (Panel member)
18. Oct 2021

How individual gender match and group composition affect our assessment of leaders

Matthias Döring (Panel member)
7. Oct 2021 → 8. Oct 2021

WU Vienna University of Economics and Business

Matthias Döring (Visiting researcher)

27. Sept 2021 → 15. Oct 2021

Interactional Dynamics of Public Encounters

Matthias Döring (Panel member)

5. Jun 2021

28. Wissenschaftlicher Kongress der Deutschen Vereinigung für Politikwissenschaft (DVPW)

Matthias Döring (Chairman)

2021

Mitigating Psychological Costs – The Role of Citizens' Administrative Literacy and Social Capital

Matthias Döring (Panel member) & Jonas Krogh Madsen (Panel member)

2021

Motivational Signaling in Job Advertisements and their effects on Attraction and Hiring

Dominik Vogel (Panel member), Matthias Döring (Panel member) & Martin Sievert (Panel member)

2021

VHB WK ÖBWL - Nachwuchsworkshop

Matthias Döring (Participant)

2021

Processing Stereotype-(dis)confirming Information in Citizen-State Interactions – The Effect of Non-Work Role Referencing

Matthias Döring (Panel member)

27. Apr 2020

Collaboration with Universität Hamburg, Germany

Signe Pihl-Thingvad (Participant), Rick Vogel (Participant) & Matthias Döring (Participant)

2020 → ...

Project Proposal: Encounter the Public Encounter - Dynamics of Citizen-State Interactions

Matthias Döring (Panel member)

30. Sept 2019 → 1. Oct 2019

Service Recovery after Public Service Failures

Matthias Döring (Panel member)

19. Sept 2019

Creaming at the Frontline: The Effect of Citizens' Administrative Literacy on the Perceived Deservingness

Matthias Döring (Panel member)

13. Sept 2019

How Explanations help recovering from Public Service Failures

Matthias Döring (Panel member)

28. Aug 2019

Project Seminars: Teaching Public Administration and Consulting Hand in Hand

Matthias Döring (Panel member)

7. Sept 2018

How-to Bureaucracy: Administrative Literacy of Citizens

Matthias Döring (Panel member)

6. Sept 2018

How-to Bureaucracy: Administrative Literacy of Citizens

Matthias Döring (Panel member)

23. Aug 2018

Blame or Explain: How explanations help recovering from public service failures

Matthias Döring (Panel member)

12. Apr 2018

Prizes

Best Dissertation Award - Academy of Management (PNP Group)

Döring, Matthias (Recipient), 2020

Best Paper Award - EGPA 2018 (Behavioral Public Administration Study Group)

Döring, Matthias (Recipient), 2018

JPART Outstanding Reviewer Award

Döring, Matthias (Recipient), 2022

Prize for Innovative Teaching

Döring, Matthias (Recipient), 2017

Teaching and supervision

Advanced applied quantitative methods

Lasse Aaskoven, Matthias Döring & Jonas Alexander Whittlestone

01/02/2022 → 01/06/2022

Advanced applied quantitative methods

Lasse Aaskoven & Matthias Döring

01/02/2023 → 01/06/2023

Advanced Applied Quantitative Methods

, Matthias Döring, Arjen van Dalen & Jonas Alexander Whittlestone

01/02/2021 → 30/06/2021

Advanced organizational theory for the public sector

Niels Opstrup

01/02/2021 → 31/08/2021

Advanced Organizational Theory for the Public Sector

Matthias Döring

01/10/2020 → 23/12/2020

Advanced Organizational Theory for the Public Sector

Matthias Döring
01/02/2021 → 30/06/2021

Forvaltningens samspil med omgivelserne

Matthias Döring & Jonas Alexander Whittlestone
01/02/2022 → 01/06/2022

Forvaltningens samspil med omgivelserne

Matthias Döring
01/02/2023 → 01/06/2023

Governing paradigms, organization and leadership in the public sector

Kurt Klaudi Klausen & Niels Opstrup
01/09/2019 → 31/01/2023

Metode 2

Romana Careja, Matthias Döring, Davide Morisi & Kaitlin Alper
01/02/2023 → 01/06/2023

Metode 3 for samfundsfagsstuderende på centralfag

Matthias Döring
01/02/2023 → 01/06/2023

Offentlig forvaltning og organisation

Mette Kjærgaard Thomsen, Matthias Döring &
01/09/2020 → 31/12/2020

Offentlig forvaltning og organisation

Mette Kjærgaard Thomsen, Matthias Döring & Peter Rasmussen Damgaard
01/09/2021 → 31/12/2021

Offentlig Forvaltning og Organisation

Thorbjørn Sejr Guul, Matthias Döring & Peter Rasmussen Damgaard
01/10/2023 → 01/02/2024

Offentlig styring, organisation og ledelse

Thorbjørn Sejr Guul & Matthias Döring
01/10/2023 → 01/02/2024

Offentlig Styring, Organisation og Ledelse

Niels Opstrup & Matthias Döring
01/10/2022 → 31/01/2023

Personaleledelse og arbejdsmiljø i den offentlige sektor

Lærke Bonnesen & Matthias Döring
01/02/2021 → 30/04/2021

Personaleledelse og arbejdsmiljø i den offentlige sektor

Lærke Bonnesen & Matthias Döring
01/02/2023 → 01/06/2023

Political science put to work

Lærke Bonnesen & Niels Opstrup
01/09/2020 → 31/01/2023

Political science put to work - seminar

Lærke Bonnesen
01/09/2022 → 31/01/2023

Public Administration and Organisation

& Mette Kjærgaard Thomsen
01/09/2018 → 31/01/2022

Public Administration and Organisation - Master Studies

, Mette Kjærgaard Thomsen & Thorbjørn Sejr Guul
01/09/2018 → 31/01/2023

Quantitative Methods for Public Policy

Melike Wulfgramm & Matthias Döring
01/09/2021 → 31/12/2021

Social Data Science

Morten Skovsgaard &
01/09/2018 → 31/01/2023

Social Science Methodology 3 (BSc)

& Matthias Döring
01/02/2019 → 31/08/2022

The interplay between public organizations and their environment

Matthias Döring
01/02/2022 → 31/08/2023

Videregående offentlig organisation, styring og ledelse

Niels Opstrup & Matthias Döring
01/09/2021 → 31/12/2021

